



TREE & STUMP REMOVAL, HEDGING & TREE HEALTH

TOP 5 QUESTIONS TO ASK A TRADIE

Asking the right questions upfront could potentially save you money, but also gives you peace of mind.



Are you insured?

This is a question we get all the time. And you should definitely be asking it too. Every trades person should be updating their insurances every year and the paperwork should be on hand and easily accessible. 9 times out of 10 though, people don't actually ask to see the certificates! We've made these publicly available for any of our customers so you can have peace of mind knowing that your property is 100% protected. The dangers of using uninsured tradies, outweighs the money being potentially saved.

Is your team Qualified?

There's a big difference between a qualified and unqualified tradesman. The years of practical knowledge and training that is learned at trade school will always outweigh the cheaper price that you may receive from an unskilled operator. Taman and Alex have 25 combined years of experience and are both qualified Arborists. We have a total of 8 staff at the moment. Some are qualified and some are training. But we always make sure that you'll have at least qualified team member at your job continuing to provide the right advice.

Do you clean up all the mess?

Honestly, I think we have chippies, plasterers, plumbers, electricians and the dodgy tree loppers are to blame for this question. The countless times we've been on a work site and all the offcuts from other trades are just left to the owner shocks us. And the amount of times we've come in to clean up the mess of the cheap tree lopper still surprises us today. The equipment we turn up to your job with is a truck and a chipper capable of mulching 12 inch diameter logs. We're here to help and make your day easier.



Are they providing a fixed quote?

Educate yourself on their payment terms and processes. There's nothing worse than being shocked with an unexpected bill. Often we hear about tradespeople that start a job and all of a sudden start adding extras here and there. And in our eyes, that's just not cricket! It's good to get your head around their payment terms so you know when the first and final payment will be. At Tree Amigos, we will ask for a 30% deposit on jobs over \$3,000. And the balance to be paid upon completion. We don't go home until you're 100% happy. And we don't ask for payment until we've completed everything that that you've asked.

Have they got any reviews/ testimonials?

This may be a pretty forward question to ask and we totally get it if you don't feel comfortable asking that. But the point here is to do your homework! They need to have an online presence. They need to be easily found. They need to be completely transparent. Do they have a Facebook page? Are they on Instagram? Being on social media shows that they care about their industry and their customers. And having a well presented, easy to use website speaks to their professionalism.



Thanks for taking the time to read these tips.

These questions aren't just related to us either. We honestly believe that these questions should be asked to any tradie that you have engaged to do some work around your home. We want to arm with the best tools to make an informed decision when getting work done.

Here's what some of our customers are saying:

"Simple uncomplicated professional, wonderful with older customers, and very inexpensive. Great place to do business"

- Ray

"Excellent customer service & very attentive. Job was completed promptly within a few days. Very happy with the service & would definitely use them again with no hesitation :)"

- Stela

"They were very prompt and thorough with the removal of my hedge took everything away with them cleaned up and I was very happy with the service they provided I would easily recommend them to everyone"

- Beverley

The logo for TreeAmigos features the word "TREEAMIGOS" in a stylized, brown, blocky font. The letters are decorated with green leaves and branches, giving it a tree-like appearance. The 'T' and 'A' are particularly prominent, with leaves sprouting from their top and sides.

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